

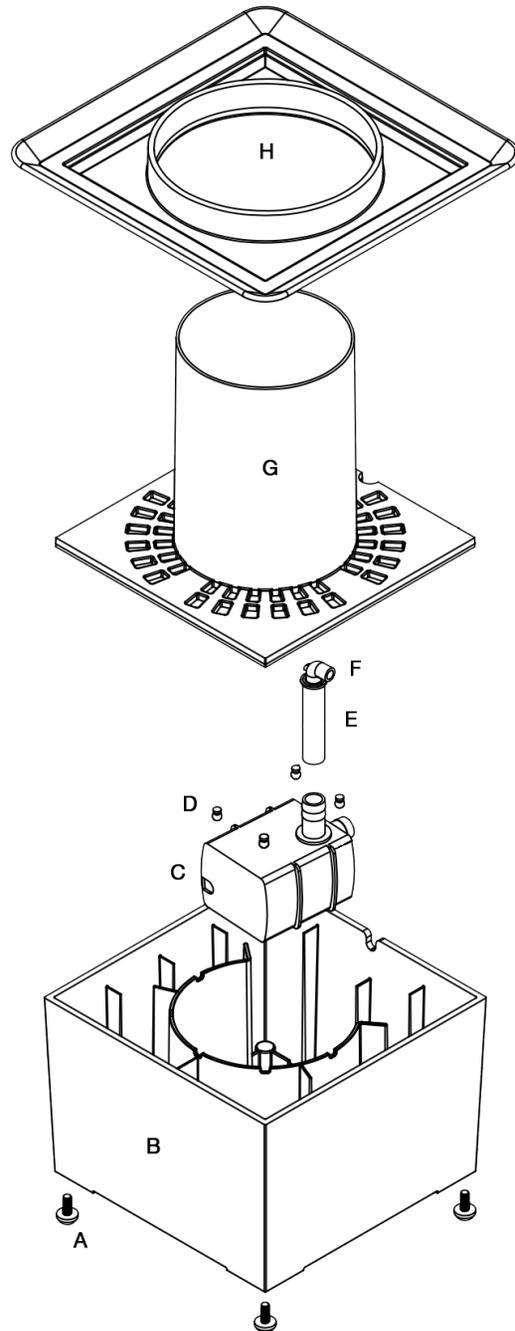
WELCOME TO QUOX CREEK

Thank you for becoming part of the Quox Creek Vortex Fountains family! We hope you enjoy the Vortex Fountain as much as we do. Here are some helpful instructions to help you start using your fountain and to enjoy it for years to come.

ASSEMBLY & STARTUP

What's In The Box

- A. Threaded Leveling Feet (x 4)
- B. Reservoir Base
- C. Submersible Pump
- D. Rubber Pump Feet (x 4)
- E. Tubing
- F. Elbow
- G. Vortex Chamber & Drain Plate
- H. Decorative Tray
- I. Mini Level Tool (not shown)



Assembly

- (1) Unpack, unwrap, and rinse all the parts to remove any dust or debris. Dust and debris can make the water cloudy.
- (2) Attach the threaded leveling feet (A) by gently twisting them into the threaded holes on the bottom of the reservoir base (B).
- (3) Place the reservoir base on a sturdy, level surface and use the included mini-level tool (I) on perpendicular sides to check that it is level. Adjust the leveling feet by turning them to make them longer or shorter until the base is level.
- (4) Open the pump's regulator to full capacity by turning it in the direction of the plus (+) sign until it stops.
- (5) Gently push one end of the tubing (E) onto the nozzle on top of the pump until secure.
- (6) While gently pushing down on the elbow (F) from inside the vortex chamber (G), gently push the other end of the tubing onto the elbow's nozzle on the underside of the vortex chamber. Sometimes, wetting the tubing can make it easier to slide into place.
- (7) Seat the vortex chamber & drain plate on top of the base making sure the pump's electrical cord comes through the notch.
- (8) Use the mini-level to re-check the level at the top of the vortex chamber and re-adjust the leveling feet if necessary.
- (9) Add distilled or purified water by carefully pouring it into the drain holes around the vortex chamber. **DO NOT pour water directly into the vortex chamber because it can lead to overflowing and flooding.** Fill the reservoir until water touches the bottom of the drain plate. **DO NOT OVERFILL.**
- (10) Place the decorative tray over the vortex chamber so it rests securely on top of the base.

- (11) Create a "drip loop" in the pump's electrical cord as you plug in the fountain. (See details below.) Enjoy!

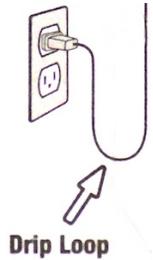
Power

The Vortex Fountain uses U.S.-standard 110V power and electrical outlets.

As with all aquaria and water features, always create a "drip loop" in the cord to prevent water from running down the cord and into the electrical outlet where it can cause a short-circuit or fire.

Be sure to add water to your Vortex Fountain *before* plugging it in otherwise you could burn out the pump.

(See instructions below on adding water.)



Placement

The Vortex Fountain works best on a sturdy, level surface. If the surface is uneven, adjust the leveling feet by screwing them in or out of the threaded holes on the underside of the base. Make the Vortex Fountain level by adjusting the height of the foot in each corner.

The tabletop Vortex Fountain is intended for indoor use. Do not place the fountain outdoors in direct sun or when there is a risk of freezing. Exposure to the outdoor elements or extreme temperatures can damage your fountain.

We recommend placing the fountain out of direct or bright sunlight which can promote or accelerate algae growth. All fountains grow algae unless the water is treated to prevent it. Change the water at least once a month to reduce algae growth (see below).

USING YOUR VORTEX FOUNTAIN

Check the water level regularly and refill as necessary. Do not let the Vortex Fountain run dry; the pump is designed to be fully submerged and can be severely damaged (or burned out) if it runs without enough water. Add water (following the instructions below) as often as necessary.

Water will evaporate from the fountain naturally; the evaporation rate will depend on a number of factors including the humidity and ambient air flow. Do not leave the fountain running unattended for extended periods as it may run dry.

Adding Water

ALWAYS TURN OFF THE FOUNTAIN AND ALLOW THE VORTEX CHAMBER TO FULLY DRAIN BEFORE ADDING WATER.

Adding water while the fountain is running can lead to overfilling and flooding. Once the vortex chamber has fully drained, lift or remove the decorative tray and add water through the drain plate until the reservoir reaches capacity. **DO NOT ADD WATER TO THE VORTEX CHAMBER.** Adding water directly to the vortex chamber can lead to overfilling and flooding.

We recommend using distilled or purified water because it does not contain the minerals and corrosives often found in well water or municipally-treated water which can damage the pump and leave residue on your fountain.

TO AVOID FLOODING: DO NOT FILL THE VORTEX FOUNTAIN WHILE IT IS RUNNING AND DO NOT ADD WATER DIRECTLY INTO THE VORTEX CHAMBER. Only add water through the drain plate and only after the fountain is turned off and the vortex chamber is empty.

(To see video of what can happen when water is added improperly, visit VortexFountain.com.)

Do not attempt to move the fountain while it is operating. When moving the fountain at other times, be cautious of spillage.

Using the Decorative Tray

The Decorative Tray is designed to help you decorate the Vortex Fountain and to make re-decorating easy. The fountain will operate normally without the decorative tray but there may be a small amount of splashing.

We recommend turning off the fountain while working with the decorative tray. Remove the tray from the Vortex Fountain before adding decorative materials. Avoid letting decorative materials hang or fall over the edge of the tray where they could fall into the reservoir or wick water from the side of the vortex chamber.

Once it's prepared, return the tray to its position by slipping it over the vortex chamber and into the notches on top of the base.

Do not let decorations or debris fall into the reservoir where they can get sucked into the pump and damage it.

Do not add glitter or other debris to the water as it may damage the pump.

Aquatic Life

DO NOT ADD FISH OR OTHER AQUATIC LIFE TO YOUR VORTEX FOUNTAIN. The Vortex Fountain is not an aquarium. The circulation of the water is likely to harm the fish, plants, or animals. Don't do it. Ever.

CARE & MAINTENANCE

Always unplug the Vortex Fountain before cleaning or servicing.

Over time, all fountains are likely to develop some algae. It's natural but excessive growth can clog your fountain's pump. Anti-algae

treatments are available that are designed for use in fountains.

Do not add bleach, solvents, perfumes, soap, or cleaning solutions to your Vortex Fountain as they can damage the pump, components, and/or the finish.

Unplug the fountain and let the vortex chamber drain completely before attempting to clean. Wash occasionally with mild dish soap; be sure to rinse very thoroughly before reinstalling and restarting the pump.

When necessary, remove the pump and rinse it with fresh water; use a toothbrush to remove algae or debris from the pump's intake and filter.

If the water becomes cloudy, we recommend a complete water change. Drain completely and wash with mild dish soap. Rinse thoroughly before refilling and restarting.

TROUBLESHOOTING

- Bubbles are swirling in the vortex chamber: the pump is sucking air; add water immediately.
- The pump is making a sucking sound: the pump is sucking air; add water immediately.
- Water isn't falling around all sides of the vortex chamber: the fountain may not be completely level. Use the mini-level tool to check the level and adjust the level using the leveling feet.
- The decorative tray won't seat properly: remove decorations or debris around the edges of the tray, make sure the pump's electrical cord is in its slot.
- The pump doesn't seem to be moving enough water: make sure the intake regulator is fully open (turn it toward the plus (+) sign), make sure the pump's intake is not clogged.

For other troubleshooting issues, visit the Help area of VortexFountain.com.

PARTS & ACCESSORIES

Additional decorative trays, decorative materials, decorating ideas, and fountain accessories are available in the Vortex Shop at VortexFountain.com.

- decorative rocks and gems
- submersible LED lights

CONTACT US

Email is the most efficient way to reach us with questions or comments. You can also find more tips and information on our website.

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